

## Casework

Approved applications for legal aid. This figure excludes approvals where LAQ has no discretion to refuse aid such as serious criminal law matters. Matters relating to a group of people rather than an individual have also been excluded.

## Non-English speaking background

Count of services delivered to clients who have indicated they come from a non-English speaking country.

## English speaking background

Count of services delivered to client who comes from Australia or another country where English is the spoken language.