

Legal Aid Queensland service delivery demographic data

Services by speaking background—definitions

Casework	Approved applications for legal aid. This figure excludes approvals where LAQ has no discretion to refuse aid such as serious criminal law matters. Matters relating to a group of people rather than an individual have also been excluded.
Non-English Speaking Background	Count of services delivered to clients who have indicated they come from a non-english speaking country.
English Speaking Background	Count of services delivered to client who come from Australia or another country where English is the spoken language.